

Returns and Exchanges:

Return Policy

Doodle and Peck Publishing will issue a refund under these conditions:

- 1) Books must show no visible marks or tears
- 2) Buyer pays return shipping
- 3) Return is made within 60 days of purchase
- 4) Copy of invoice or receipt is enclosed in shipping container

Cancellation of order:

If you wish to cancel an order, simply use the contact page to inform us of your decision. If the order has not been shipped, your payment, if processed, will be promptly and cheerfully refunded. If the order has already been shipped and payment processed, it will be treated as a return (see return policy). As soon as the order is returned, the payment will be promptly refunded.

Refunds (if applicable)

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund.

If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days.

Exchanges (if applicable)

We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email at mjones@doodleandpeck.com and send your item to: D&P Books, 413 Cedarburg Ct. Yukon OK United States 73099. For defective or damaged items, you will not be charged for shipping.

Shipping

Our products are shipped within 2-3 Days using USPS or UPS, at no cost to you.

However, to return your product, you should mail your product to: D&P Books, 413 Cedarburg Ct., Yukon OK United States 73099. *You will be responsible for paying any shipping costs for returning your item. Shipping costs are non-refundable.* If you receive a refund, the cost of return shipping will be deducted from your refund. Depending on where you live, the time it may take for your exchanged product to reach you may vary. If you are shipping an item over \$50, you should consider using a trackable shipping service or purchasing shipping insurance.